

Dear valued patient,

We hope this letter finds you and your family in good health.

We're very pleased to announce that Maywood Dental Associates is now re-opening fully, beginning Monday, June 22. Our community has been through a lot over the last few months, and we're all looking forward to resuming our normal habits and routines. Proper dental care is an important way for all of us to move forward, and to live our healthiest lives possible.

Over the last several weeks, my staff and I have provided a range of dental services on an emergency basis, successfully and without incident. During this period, we've upgraded our equipment and our protocols to ensure that every experience is protected in every way possible. Our safety measures meet and exceed all recommendations from the ADA, CDC and OSHA.

- We've installed Jade surgically clean air purifiers (A medical grade multistage air purifying system that is the one of the most advanced on the market) to enhance airflow and air turnover which ensures the highest and freshest air quality throughout the office.
- We use upgraded Personal Protective Equipment (PPE), including N95 masks, surgical masks, eye protection, hair cover, full face shield, and disposable gowns.
- We offer our patients an antiviral oral preparation to rinse prior to procedure, as well as a disinfected patient goggle for eye protection.
- We continually disinfect all of our treatment rooms, through the judicious use of disinfection wipes, and with an ultra-low-volume fogger with freshly made hypochlorous solution, which is both highly effective and safe.

You may see some changes when it's time for your next appointment. For example:

- Our office will communicate with you beforehand to ask some screening questions. When you arrive, you'll be guided through our new patient flow, including contactless temperature checking, screening, hand sanitizing and use of gloves and masks as needed.
- You'll be seated in private seating for safe distancing, and find social distancing practiced throughout your visit.
- You may see that our waiting room no longer offers magazines, children's toys and other incidental items that are difficult to clean and disinfect.
- You'll notice that our front desks now have a glass partition to help create a zone of comfort for our patients.
- You'll find that more time is allowed between appointments, to reduce the number of patients in the reception room at any one time, which may mean that you're offered more limited scheduling options for your appointment.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 201 845 4442 or visit our website at www.maywooddental.com

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming you back -- our patients, neighbors and friends.

Sincerely,

Dr. Yan and team